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# DSR™ 1024 / x03x KVM over IP Switch

## Release Notes

### Version 3.7.2.1

### July 18, 2013

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This document outlines:

1. Update Instructions
2. Enhancements
3. Fixes
4. Flash Update Failure Recovery

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## 1. Update Instructions

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Please refer to your user manual for detailed instructions to update the appliance.

Firmware updates to this version may require a multi-step upgrade process depending on the version level currently in the appliance to be upgraded. It is important that each of the following cases be considered, and the associated steps followed, to ensure a valid upgrade of the appliance.

### **To upgrade DSR 1024/xx3x switches with firmware earlier than version 3.2.0.17:**

1. Upgrade to 3.2.0.17.
2. Upgrade from 3.2.0.17 to 3.5.1.16.
3. Upgrade from 3.5.1.16 to 3.7.1.23 or higher.

### **To upgrade DSR 1024/xx3x switches with firmware version 3.2.0.17 or later, but earlier than version 3.5.1.16:**

1. Upgrade to 3.5.1.16.
2. Upgrade from 3.5.1.16 to 3.7.1.23 or higher.

### **To upgrade DSR 1024/xx3x switches with firmware version 3.5.1.16 or later:**

Upgrade to 3.7.1.23 or higher.

**NOTE:** Attaching the DSRIQ-VMC module to a Window® operating system target may require the USB CCID driver to be installed. If the user is prompted by the Windows® operating system New Hardware Wizard, the *Next* button should be selected.

**NOTE:** For Avocent Power Management Distribution Unit (PM PDU) 2003, 2006, 2024, 3003, 3006 and 3002, v110 firmware or higher is required to be able to manage the PDU from a DSR switch.

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## 2. Enhancements

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Added support for the MPUIQ-VMCHS modules.

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## 3. Fixes

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DSRIQ-VMC module: Resolved issues in the IQ module involving USB suspend mode and USB remote wake up requests from the target server.

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## 4. Flash Update Failure Recovery

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If the green power LED on the front and back panel of the DSR switch blinks continuously, the switch is in recovery mode.

**To recover from a failed Flash upgrade:**

1. Set up the TFTP server with server IP address 10.0.0.3.
2. Rename the Flash update file to the appropriate filename from the following list and place it into the appropriate directory on the TFTP server.

Switch	File Name
DSR 1021/1022 switch	DSR1021.fl
DSR 1024 switch	DSR1024.fl
DSR 1031 switch	DSR1031.fl
DSR 1020/2020/4020 switch	DSRxx20.fl
DSR 8020 switch	DSR8020.fl
DSR 1030/2030/4030/8030 switch	DSRxx30.fl
DSR 2035/8035 switch	DSR8035.fl

3. If the DSR switch is not on, turn it on now.
4. The recovery process will start automatically.

**NOTE:** If you do not have a TFTP server, there are several shareware and freeware programs on the Internet that you can download and install.

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